DESIRED FUTURE

### **GOAL** 8 - Governmental Excellence and Effectiveness

# **Desired Community Condition(s)**

- 53. The work environment for employees is healthy, safe and productive.
- 57. City fixed assets, property, and infrastructure meet City goals and objectives.

#### Measures of Outcome, Impact or Need

	FY06	FY07	FY08
building condition rating		TBD	
# calls for service (security)			

PROGRAM STRATEGY RESPONSE

# Strategy Purpose

Provide management, maintenance, and security services for the City/County building and the Law Enforcement Center (LEC).

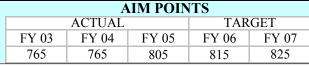
## **Key Work Performed**

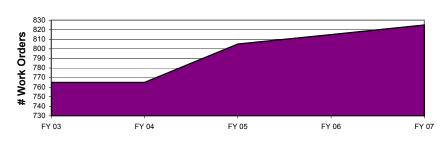
- Perform building maintenance activities; painting, plumbing, electrical, etc.
- Provide security services for the City/County building 24/7/365 and for the LEC 24/7/365.
- Renovate and improve the buildings.
- · Conduct semi-annual mock security scenarios.
- Test fire safety systems and conduct fire drills monthly.
- Perform liaison functions for work performed by contractors (fire systems, elevators, etc.).

## **Planned Initiatives and Objectives**

Develop building/facility condition evaluation system. System to be implemented in FY08.

<u>A</u> ccelerating <u>IM</u> provement (AIM)	Why is this measure important?
Increase the ability to address preventative and	
routine work orders, as demand increases, in	Increasing the ability to address preventative and routine work orders s
order to prevent premature deterioration of the	will improve the condition of the facility.
facility.	





Total Program Strategy Inputs Fund		Actual	Actual	Actual	Approved	Mid-year	Proposed
		FY 03	FY 04	FY 05	FY 06	FY 06	FY 07
City/Co	290	20	20	20	20	20	20
City/Co	290	2,512	2,617	2,730	3,153	3,217	3,171
	Fu City/Co	Fund City/Co 290	Fund FY 03 City/Co 290 20	Fund         FY 03         FY 04           City/Co         290         20         20	Fund         FY 03         FY 04         FY 05           City/Co         290         20         20         20	Fund         FY 03         FY 04         FY 05         FY 06           City/Co         290         20         20         20         20	Fund         FY 03         FY 04         FY 05         FY 06         FY 06           City/Co         290         20         20         20         20         20

#### **Service Activities** Renovations and Improvements-2678000 Actual Actual Approved Mid-year Proposed Actual FY 06 Fund FY 03 FY 04 FY 05 FY 06 Input FY 07 Budget (in 000's of dollars) 290 City/Co 45 35 111 360 381 350 **Measures of Merit** Renovation and Improvement Projects Output See Accomplishments below<sup>2</sup> City/County Building Maintenance - 2682000 Approved Mid-year Proposed Actual Actual Actual Input Fund FY 03 FY 04 FY 05 FY 06 FY 06 FY 07 Budget (in 000's of dollars) City/Co 290 1.711 1.865 1.864 1.974 2.017 1.958 **Measures of Merit** TBD # preventative maintenance work orders<sup>1</sup> Output TBD # routine maintenance work orders<sup>1</sup> Output # emergency maintenance work orders Output **TBD** Ratio of preventative to routine and 25% Quality emergency work orders<sup>1</sup> # undesirable escorts Output 60 120 \* \* # employee escorts Output \* 10 40 # calls for service \* \* \* 366 84 Output # security actions for employee actions 24 6 Output # duress alarms Output 22 88 City/County Security Services - 2683000 Actual Actual Approved Mid-year Proposed Actual FY 03 FY 06 FY 06 FY 07 Input Fund FY 04 FY 05 Budget (in 000's of dollars) City/Co 290 317 292 309 330 330 369 **Measures of Merit** Measures for this Service Activity are tracked in the other Services Activities in this Program Strategy. Law Enforcement Center - 2684000 Actual Actual Actual Approved Mid-vear Proposed Fund FY 03 FY 04 FY 05 FY 06 FY 06 FY 07 Input Budget (in 000's of dollars) 290 439 425 446 489 489 494 City/Co **Measures of Merit** # preventative maintenance work orders<sup>1</sup> Output TBD # routine maintenance work orders<sup>1</sup> Output TBD

### **Strategic Accomplishments**

#### **Measure Explanation Footnotes**

- Number of work orders to be accurately tracked starting in FY07.
- \* Security services data reported in Mid-year FY06 is from October through December.

Output

Quality

Output

\* new measure implemented in FY06

# emergency maintenance work orders

Ratio of preventative to routine and

emergency work orders<sup>1</sup> avg # people screened per day

TBD

25%

20

20